Vacancy Posting

Position Title: Social Worker, Diabetes Education Program Team
Employment Status: Permanent, Part-time 0.5FTE
Hours of Work/Schedule: 17.5 hours / week
Benefits: Group Benefits and HOOPP
Position Reports To: Clinical Manager, Primary Care
Director: Director of Clinical Services
Primary Work Location: Oshawa (may be required to work at other Carea sites and remote/partner sites).

Organization Overview
Carea Community Health Centre is a recognized leader in redefining the experience of community-based health and wellness services. We provide access to high quality holistic and inclusive care that is responsive to the needs of the community and empowers individuals to enhance their own well-being. We hold these values equally: (1) Person Centered; (2) Inclusive; (3) Compassion; (4) Teamwork & Collaboration; and (5) Accountability & Reliability. These values steer our decision making, guide the delivery of care and services, and govern how we interact with our clients, partners, and each other. Carea will continue to focus on building its capacity to provide a full range of health and wellness services to clients of all-ages across Pickering, Ajax, Whitby and Oshawa.

Position Overview
Working as a member of the Diabetes Team, the Social Worker will provide a range of interventions to assist people living with Diabetes to cope with their chronic illness, social difficulties and side effects of treatment. This will include counselling, psycho-social assessments, consultation, education and advocacy functions for clients and families/supports, as well as educational services for staff and/or volunteers, as required. The Social Worker will provide counselling services where the focus is on the provision of information, advice-giving, encouragement and instruction [...] (Health Professions Regulatory Advisory Council [HPRAC], 2006, 208). The Social Worker may also refer clients who are needing primary care to Carea’s Medical Services Team (MST) or for psychotherapy to Carea’s Counselling Services Team (CST).

Key Responsibilities (including but not limited to):

- Is responsible for making clinical decisions and exercising judgement to ensure best possible care is provided within available resources;
- Effectively uses the Social Work standards of practice and the therapy process in assessing, planning, implementing, and evaluating the care of the patient;
- Monitors client progress – includes evaluation of, and adjustments to treatment plan, maintains supportive relationship with the client and family members links to and coordinates required services while coordinating client care.
- Conducts telephone intake assessments and provides counseling services, to individual, group and family issues and decisions that impact the health of the patient and family. Works within the primary care model of brief therapy, ensuring seamless transition to community resources as appropriate;
- Is knowledgeable of the community and the resources available
- Knowledge and skill in group work including cognitive behaviour therapy, mindfulness, and, Craving Change, among others;
• Participates in measurement of patient outcomes;
• Develops and hosts support groups, as required.
• Participates as an active member of the inter-professional team in regular client conferences. The purpose of such conferences is to ensure regular communication between client and care team members regarding the needs of the client, provide a forum for discussion of possible resolutions to client care issues and to provide opportunity to initiate improvements in the quality of service provided to the client.
• Acts as a clinical resource consultant to staff regarding care issues and participates with the inter-professional team in care planning.
• Serve as a guarantor on applications for Ontario birth certificates, in accordance with the regulation made under the Ontario Vital Statistics Act.
• Complete the Activities of Daily Living Index in the Disability Determination Package in accordance and with the regulation made under the Ontario Disability Support Program Act.
• Acts as an advocate for patients and their families in matters affecting health;
• Liaises with physicians and other team members as required;
• Maintains own continuing education to enhance professional knowledge and growth;
• Enthusiastic, passionate and self-driven;
• Acts as a professional and knowledgeable role model or mentor to colleagues and students;
• Maintains confidentiality in the workplace and within the community.
• Participates on committees and working groups within the facility as requested.
• Interest and ability to participate in research projects and education programs.
• Maintains a current knowledge of community resources for clients who are at risk of acquiring Diabetes, or for those clients who are already living with Diabetes within the priority populations described above.
• Participates in Continuing Competence Program (CCP) as required by the Ontario College of Social Workers and Social Service Workers (OCSWSSW).
• Ensures that required Social Work and agency documentation is completed and available in the client’s health record in a timely manner that meets professional OCSWSSW Social Work Standards of Practice.
• Performs administrative tasks related to the position which includes activities such as time planning, documentation, report preparation and other duties, as required.
• Participates in regular program review with a continuous Quality Improvement (QI) focus.

Qualifications

• Bachelor of Social Work (B.S.W.) degree. Post-grad certificate in Mental Health and Addictions is an asset.
• Must be a current member in good standing with the Ontario College of Social Workers and Social Service Workers (OCSWSSW).
• Minimum of 3-years counselling experience on a Diabetes team and working in a community setting.
• Knowledge of policies, legislation, programs, and issues related to area of practice.
• Excellent assessment skills and sound clinical judgement.
• Strong knowledge of the social determinants of health and issues that affect marginalized communities
• Must have demonstrated competence in completing psychosocial assessments, counseling intervention, and ability to work within an inter-professional team approach.
• Must have the ability to communicate effectively both verbally and in writing with professional and non-professional staff and clients
• Must have excellent organizational and professional skills

Application Process:

If you are interested in being considered for this position, please submit an expression of interest/CV outlining your qualifications and expectations by email to: recruiting@careachc.ca on or before Friday August 19, 2019. While we thank all applicants for their interest in applying, only those qualified and considered for interview will be contacted.

Notes:
1) **This position is subject to the successful completion of the following pre-employment conditions for all external hires:** Reference Checks; and Criminal Background checks (including Vulnerable Sector Screening). We welcome internal referrals and, depending on needs, may conduct an external search concurrent with internal posting. All applicant submissions will be kept on file for six months, for future consideration.

2) The Agency is committed to transparent and merit based selection in all of its recruiting and hiring decisions. We embrace and celebrate our community’s unique multicultural heritage and diversity.

Carea Community Health Centre is committed to complying with all applicable standards as set out in the Accessibility for Ontarians with Disabilities Act, 2005 (AODA), the provisions of the Ontario Human Rights Code, and any other applicable legislation. **Accessibility:** If you have accessibility needs and require alternate formats or other accommodations please contact Paula Carter, Resource Development and Communications Manager at 905-723-0036, extension 229, or by email to pcarteralcareachc.ca. Carea Community Health Centre, and staff are dedicated to creating an inclusive environment that welcomes diversity.